

Telepharmacy Supplemental

License # _____

PIC Responsibility.		C	NC	NA
710.03	Unless an alternative PIC from the supervising pharmacy is specifically designated in writing, the PIC of the supervising pharmacy is also considered the responsible PIC for the remote dispensing site.			
Technician Staffing				
710.05	Unless staffed by a pharmacist, a remote dispensing site must be staffed by at least one (1) certified technician with two thousand (2,000) hours pharmacy technician experience in Idaho and under the supervision of a pharmacist at the supervising pharmacy at all times that the remote site is open. Supervision does not require the pharmacist to be physically present at the remote dispensing site, but the pharmacist must supervise telepharmacy operations electronically from the supervising pharmacy.			
Common Electronic Recordkeeping System				
	The remote dispensing site and the supervising pharmacy must utilize a common electronic recordkeeping system that must be capable of the following:			
710.06.a	Electronic records must be available to, and accessible from, both the supervising pharmacy and the remote dispensing site.			
710.06.b	Prescriptions dispensed at the remote dispensing site must be distinguishable from those dispensed from the supervising pharmacy.			
Records Maintenance.				
710.07	Controlled substance records must be maintained at the registered location unless specific approval is granted for central storage as permitted by, and in compliance with, federal law.			
Video and Audio Communication Systems.				
710.08	A supervising pharmacy of an ADS system used in a remote dispensing site must maintain a video and audio communication system that provides for effective communication between the supervising pharmacy and the remote dispensing site personnel and consumers. The system must provide an adequate number of views of the entire site, facilitate adequate pharmacist supervision and allow the appropriate exchanges of visual, verbal, and written communications for patient counseling and other matters involved in the lawful transaction or delivery of drugs. The remote dispensing site must retain a recording of such video and audio surveillance for a minimum of ninety (90) days.			
710.08.a	Adequate supervision by the pharmacist in this setting is maintaining constant visual supervision and auditory communication with the site and full supervisory control of the automated system that must not be delegated to another person or entity.			
710.08.b	Video monitors used for the proper identification and communication with persons receiving prescription drugs must be a minimum of twelve inches (12") wide and provided at both the pharmacy and the remote location for direct visual contact between the pharmacist and the patient or the patient's agent.			
710.08.c	Each component of the communication system must be in good working order. Unless a pharmacist is present onsite, the remote dispensing site must be, or remain, closed if any component of the communication system is malfunctioning until system corrections or repairs are completed.			
Access and Operating Limitations				
710.09	Unless a pharmacist is present, a remote dispensing site must not be open or its employees allowed access to it during times the supervising pharmacy is closed. The security system must allow for tracking of entries into the remote dispensing site, and the PIC must periodically review the record of entries.			

Delivery and Storage of Drugs.		C	NC	NA
710.10	If controlled substances are maintained or dispensed from the remote dispensing site, transfers of controlled substances from the supervising pharmacy to the remote dispensing site must comply with applicable state and federal requirements.			
710.10.a	Drugs must only be delivered to the remote dispensing site in a sealed container with a list identifying the drugs, drug strength, and quantities included in the container. Drugs must not be delivered to the remote dispensing site unless a technician or pharmacist is present to accept delivery and verify that the drugs sent were actually received. The technician or pharmacist who receives and checks the order must verify receipt by signing and dating the list of drugs delivered.			
710.10.b	If performed by a technician, a pharmacist at the supervising pharmacy must ensure, through use of the electronic audio and video communications systems or bar code technology, that a technician has accurately and correctly restocked drugs into the ADS system or cabinet.			
710.10.c	Drugs at the remote dispensing site must be stored in a manner to protect their identity, safety, security, and integrity and comply with the drug product storage requirements of these rules.			
710.10.d	Drugs, including previously filled prescriptions, not contained within an ADS system must be stored in a locked cabinet within a secured area of a remote dispensing site and access must be limited to pharmacists from the supervising pharmacy and the technicians authorized in writing by the PIC.			
Wasting or Discarding of Drugs Prohibited.				
710.11	Wasting or discarding of drugs resulting from the use of an ADS system in a remote dispensing site is prohibited.			
Returns Prohibited				
710.12	A remote dispensing site must not accept drugs returned by a patient or patient's agent.			
Security				
710.13	A remote dispensing site must be equipped with adequate security.			
710.13.a	At least while closed, a remote dispensing site must utilize an alarm or other comparable monitoring system to protect its equipment, records, and supply of drugs, devices, and other restricted sale items from unauthorized access, acquisition, or use. The site must have a means of recording the time of entry and the identity of all persons who access the site, which must be retained for ninety (90) days. Two (2) factoring credentialing is required for entry, which must include two (2) of the following:			
	Something known (a knowledge factor);			
	Something possessed (a hard token stored separately from the computer being accessed);			
	Something biometric (finger print, retinal scan, etc.)			
710.13.c	Access to the area of the remote dispensing site where prescription drugs are prepared, distributed, dispensed or stored must be limited to technicians and pharmacists. Any other persons requiring access to the remote dispensing site for legitimate business reasons may only be present in the secured area with the permission and under the supervision of a pharmacist, which may be satisfied via audio/video communication.			
710.13.d	A remote dispensing site must be closed for business and secured during all times a pharmacist or technician is not present.			
Patient Counseling.				
710.14	A remote dispensing site must include an appropriate area for patient counseling.			
710.14.a	The area must be readily accessible to patients and must be designed to maintain the confidentiality and privacy of a patient's conversation with the pharmacist.			
710.14.b	Unless onsite, a pharmacist must use the video and audio communication system to counsel each patient or the patient's caregiver on new medications.			

